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Alpine Access climbs to new heights with 100 new hires planned

Alpine Access, an outsourced provider of customer service centers that employs home-based workers, is hiring 100 agents in Minnesota. The company says it needed to bring on more staff to meet increasing demand from new and existing customers.

Alpine Access says its geographic expansion allows the company to match each employee to the most appropriate client. The company says its business model of hiring home-based employees from across the country gives it a larger pool of potential employees, thus enabling it to hire more talented and diverse employees than a bricks-and-mortar call center in a single location.

“Companies are continuing to recognize the quality and value that Alpine Access’ home-based contact center model provides and as a result, we are pleased to expand our hiring efforts,” says Christopher M. Carrington, CEO of Alpine Access. “With high productivity, high motivation and low absenteeism, Minnesota and its residents have as many economic benefits as they do lakes. For this reason, we eagerly anticipate increasing our candidate pool with Minnesota applicants.”

Alpine Access clients include Office Depot, No. 4 in the Internet Retailer Top 500 Guide.